



## Job Profile: Service Technician

### Service Technician

Established in 1977, C&V has grown to become one of Alberta's **leaders** in the portable buildings industry supplying a variety of rental and manufacturing solutions throughout Western Canada including: modular sleepers, offices, laboratories, electrical distribution units, and sewage treaters to name a few.

C&V has a broad customer base of exploration, production, pipeline and construction companies and has distinguished itself as a provider of choice with close to 40 years of operating experience. C&V has a long track record of **innovation** in the industry and services some of the largest companies in Canada. With its head office and manufacturing facilities located in Calgary; and service centre in **Grande Prairie**, C&V is able to service its customers across Western Canada.

#### **Major Responsibilities:**

The Service Technician will operate under the direction of the Service Manager and Grande Prairie Field Services Supervisor and will be responsible for the setup, repair, and servicing of C&V Portable Accommodations Ltd.'s products, including modular sleepers, offices, laboratories, electrical distribution units, and sewage treaters. Work will be required both at the C&V facility and on customer sites.

In addition, the candidate will be responsible for:

- Renovations and upgrades as required.
- Shop and tool maintenance, organization and cleanliness.
- Training new Service Technicians.
- Preparation for field work and ensuring truck inventory is maintained for service trips.
- Ensuring inventory is readily accessible and organized.
- Maintaining yard cleanliness and organization.
- Assisting with the set up and take down of equipment.

#### **Specific Accountabilities:**

- Set up, service, repair and maintenance of equipment on site as outlined above in a professional and courteous manner.
- Providing cost effective solutions, both for the client and for C&V
- Travel as required to service equipment to meet customer's needs. This may involve staying out of town for periods of time depending on workloads.
- Troubleshoot and service any possible problem which could occur to a unit in the field.
- Deliver products requested by customers to field sites.



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- Communicate with required managers and other C&V employees to ensure operations flow seamlessly. This will involve communicating with other Field Service Technicians, Supervisors/ management and/or billing as well.
- Accountable for meeting estimate timelines and quality control.
- Filling in appropriate field paperwork.
- Following Company Policies and Procedures and adhere to all Company safety standards and Policies.
- Look for opportunities to receive mentorship to learn and develop skills.

### **Knowledge, Education, Skills, Capabilities & Qualifications:**

- Oilfield or construction experience and experience with setting up, repairing and maintenance of related equipment is preferred.
- Plumbing skills is an asset and Plumbers or Gas Fitters are preferred.
- Mechanically inclined with strong skills repairing and troubleshooting: furnaces, air conditioners, satellite systems, hot water heaters, water pumps, TV`s and entertainment systems and sewage systems.
- Electrical, HVAC and Carpentry skills are preferred.
- Experience setting up, maintaining and tearing out generator and power stations preferred.
- Strong knowledge of modular wellsite fleet.
- Solid understanding of company business practices and procedures.
- Computer skills are preferred.
- Ability to troubleshoot independently.
- Desire to provide top service for customers.
- Good interpersonal and communication skills; able to relate well with customers and coworkers.
- Flexible with time scheduling to meet customer needs.
- Self-motivated and able to work independently.
- Organized.
- Clean drivers abstract.
- Safety courses and related oilfield tickets are required (WHMIS, First Aid, H2S, PST, TDG, Fall Protection, company specific orientations etc.).
- Will have to go to the field in which case must:
  - Be free of drugs and/or alcohol. Drug and alcohol tests will apply.
  - Able to lift up to 80-100 lbs.
  - Field work is necessary which involves standing for long periods as well as crouching.
  - Ability to drive for extended periods of time safely.
  - Must be available to alternate on-call weekends and overtime will apply.



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### Health and Safety

- Carry out work in a manner that will not create a hazard to own health and safety, or the safety of fellow workers, supervisors and managers.
- Assist management in challenging and improving the health and safety program in a forward direction, ensuring safety continues to improve and be at the forefront of actions while at work.

### Compensation & Benefits

- Hourly rate with opportunity for over-time
- Health & Dental benefits
- Applicable Safety Courses paid for, if required

Apply today at [jobs@cvportable.com](mailto:jobs@cvportable.com) quoting the name **Service Technician** in the subject line. We look forward to having you join the team!